



## Extra Space Storage® Announces Launch of New Customer App

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SALT LAKE CITY, May 1, 2013 /PRNewswire/ -- [Extra Space Storage](#) (NYSE: EXR) today announced the launch of a mobile customer application for use on iOS and Android devices. To better serve its more than 500,000 customers and make storing their goods more convenient, Extra Space Storage has introduced a new application that will allow for the mobile management of a customer's account.

(Logo: <http://photos.prnewswire.com/prnh/20120730/LA48662LOGO>)

Features of the newly launched application include the following:

- Customer account management
  - Bill payment
  - Auto-pay sign up
  - Account history
  - Manage contact information
  - Gate code access
- Unit inventory
  - Take and store photos of all goods stored in the unit
- Storage tips
- Direct communication with Extra Space Storage via Facebook, Twitter and Google+

"The ability to transact business "on the go" is becoming increasingly important, so we are now offering this mobile app as another convenient option for our customers," said James Overturf, Chief Marketing Officer for Extra Space Storage. "This new application will allow our customers to stay organized and manage their account in a way that is consistent with today's mobile lifestyle."

This improved level of service will benefit customers by allowing them to manage their relationship with Extra Space Storage at any time and from any location. Information on downloading this application, as well as any technical specifications, can be found at [www.extraspace.com/awesomeapp](http://www.extraspace.com/awesomeapp).

### About Extra Space Storage Inc.

[Extra Space Storage Inc.](#), headquartered in Salt Lake City, is a fully integrated, self-administered and self-managed real estate investment trust that owns and/or operates 965 [self-storage](#) properties in 35 states, Washington, D.C., and Puerto Rico. The company's properties comprise approximately 640,000 units and more than 70 million square feet of rentable [storage space](#) offering customers conveniently located and secure [storage solutions](#), including [business storage](#). Extra Space Storage is the second-largest owner and/or operator of self-storage properties and is the largest [self-storage management](#) company in the United States. For more information, visit [www.extraspace.com](http://www.extraspace.com).

SOURCE Extra Space Storage

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